Crittenton CENTER

ANNUAL REPORT

CELEBRATING 130 YEARS



FISCAL YEAR

JULY 1, 2025-JUNE 30, 2026

A MESSAGE FROM THE CEO

As I reflect over the last year, I began to think of my journey that began at Crittenton Center over five years ago. Much has changed, but one thing that has always remained the same is my commitment and our team's commitment to our mission of Sheltering, Educating, and Empowering Children, Individuals and Families!

This past year, we have been able to fulfill our mission through growing our homeless programming to include Street Outreach with the support of three federal grants. We were able to expand services to our children in shelter through our Family Finding Pilot, re-connecting youth with family members and loved ones in safe and meaningful ways. We have also been fortunate to walk alongside the community of Orange City in stabilizing childcare and the community of Moville in opening a new childcare center. We now have over 800 licensed childcare slots across three counties - Woodbury, Plymouth, and Sioux. These efforts have been supported by thirty-two grants aiding us in our operations. We have also been extremely fortunate to have found a new administrative office in Sioux City on Gordon Avenue. We look forward to moving our Sioux City East therapeutic childcare location to jointly share this space, saving over $6,000 a month in rent costs.

As the political winds keep changing and funding is becoming increasingly scarce, we have proven that we can not only maintain but GROW in our services to vulnerable populations, as well as in our partnerships with community leaders to provide high-quality childcare at affordable prices.

Of course, none of this would have been possible without the dedication of our Board of Directors in providing oversight and direction, volunteers stepping in to act as helping hands, donors giving of their resources, and our incredible team of compassionate and caring employees!!! Because of each of these extraordinary people, this past year we were also able to celebrate 130 years of living our mission!

As we embark on our new four-year strategic plan, I am excited to see the new administrative and childcare space come to fruition to help ensure all families have access to high-quality childcare, as well as the remodel of our shelter that will make it safer, brighter, and more welcoming for our kids. I am equally excited to see us renew our COA accreditation which demonstrates our high-level of quality care across all services, as well as grow our volunteer, donor, and other funding streams to continue to Shelter, Educate, and Empower all who enter our doors!

Ever onward!

Kscorza

Kim Scorza, MSW



OUR MISSION

SHELTERING, EDUCATING, EMPOWERING CHILDREN, INDIVIDUALS AND FAMILIES

PROGRAMS

CHILD AND FAMILY DEVELOPMENT

- Child Care
- Preschool
- Before and After School Programs
- Family Resource Center
- Child Care Consulting

CHILD WELFARE AND WELL BEING

- Transitional Therapeutic Home
- Supervised Apartment Living
- Street Outreach Program
- Basic Center Program

A YEAR OF MOMENTUM

and Growth



A LOOK BACK

ACCOMPLISHMENTS

- ✓ PARTNERSHIP WITH MOVILLE TO OPEN A NEW CHILD CARE CENTER
- ✓ MOVED ADMINISTRATIVE OFFICES TO NEWLY PURCHASED BUILDING
- ✓ RECEIVED 28 NEW GRANTS TOTALING $2,406,875
- ✓ CONTINUED 4 FEDERAL GRANTS TOTALING $1,450,000
- ✓ HELD FIRST-EVER YOUTH MENTAL HEALTH SUMMIT (600 YOUTH)
- ✓ HELD THIRD ANNUAL REGIONAL SUMMIT (OVER 100 PROVIDERS)
- ✓ HOSTED HUMAN TRAFFICKING PREVENTION TRAINING FOR DOWNTOWN BUSINESSES
- ✓ PRESENTED AT 3 NATIONAL CONFERENCES FOR YOUTH AND FAMILIES
- ✓ ACHIEVED ENROLLMENT OF 200 CHILDREN AT ORANGE CITY CHILD DEVELOPMENT CENTER
- ✓ CHILD WELFARE AND WELL-BEING EMPLOYEE TURNOVER AT 36% - *SIGNIFICANTLY LOWER THAN STATEWIDE AVERAGE OF 55% (CY25)*

CHILD AND FAMILY DEVELOPMENT

DIVISION



CHILD AND FAMILY DEVELOPMENT

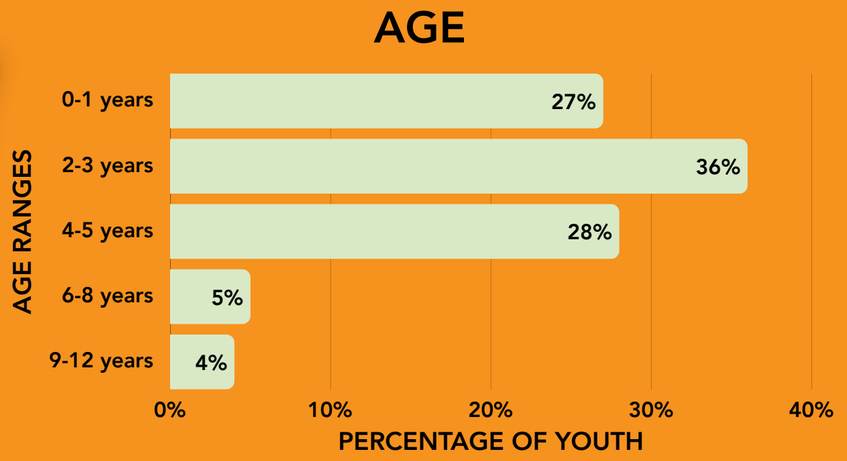
OVERALL CHILDREN SERVED IN CHILD CARE & PRESCHOOL

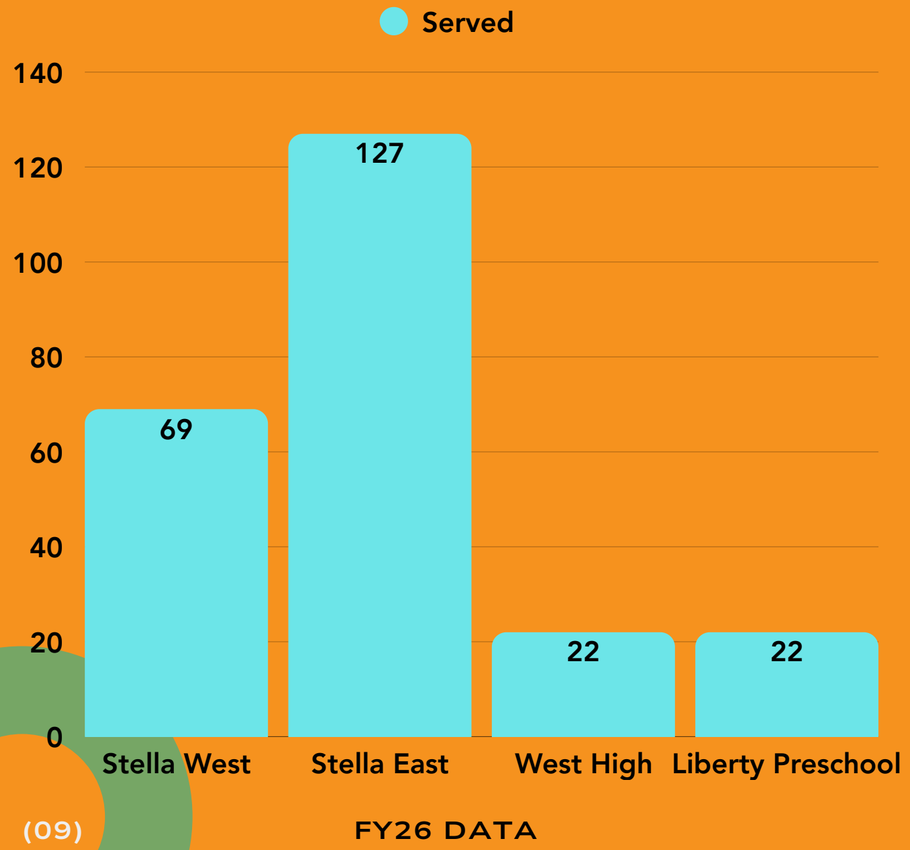


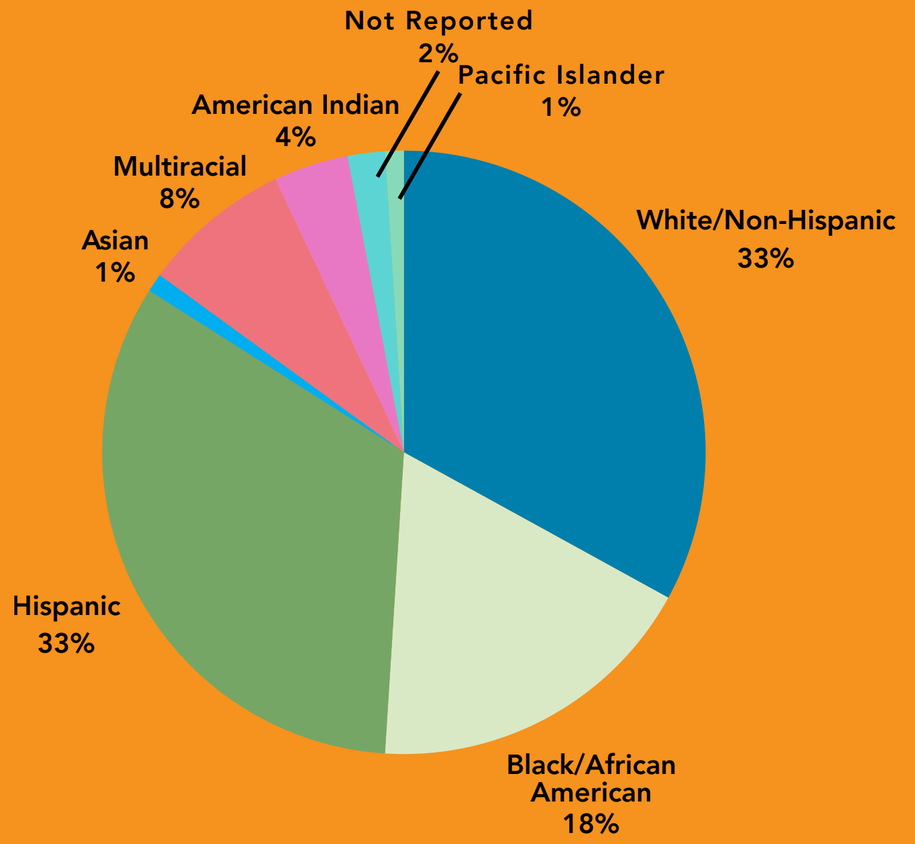
FY26 DATA

CHILD AND FAMILY DEVELOPMENT

SIOUX CITY













FY26 DATA

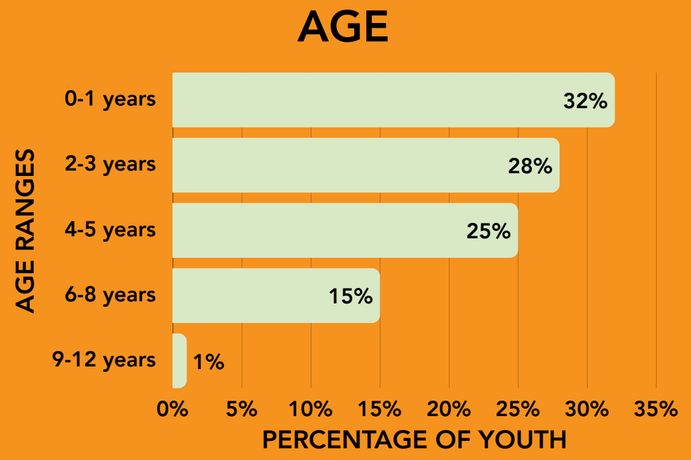
CHILD AND FAMILY DEVELOPMENT

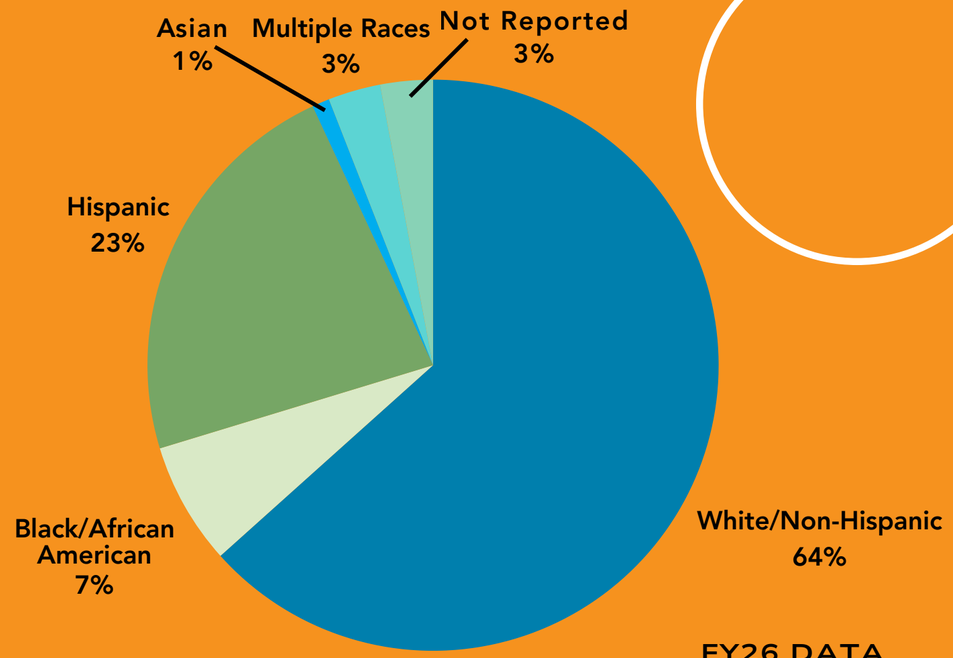
LE MARS





146 CHILDREN SERVED



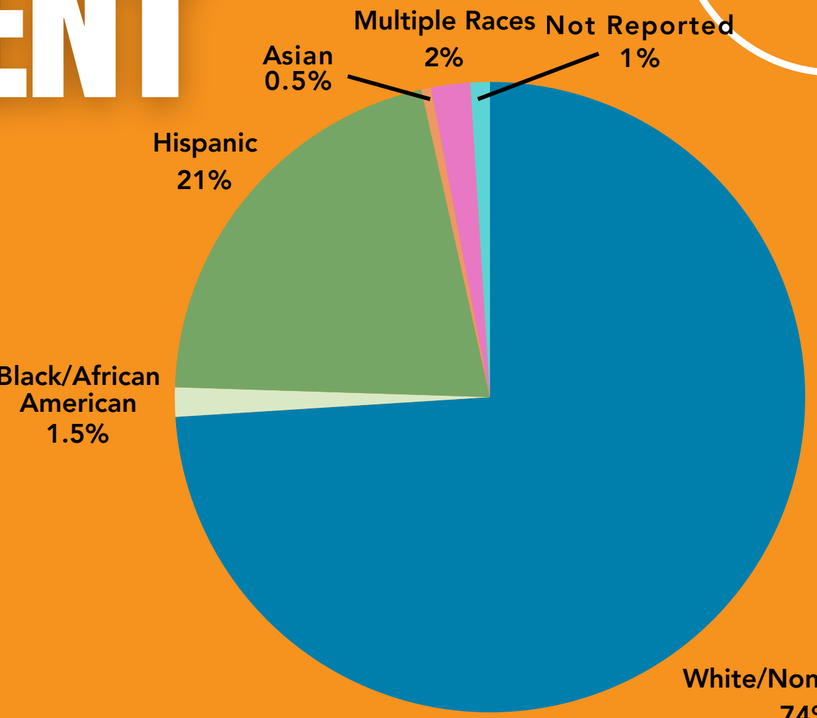


FY26 DATA

CHILD AND FAMILY DEVELOPMENT

ORANGE CITY

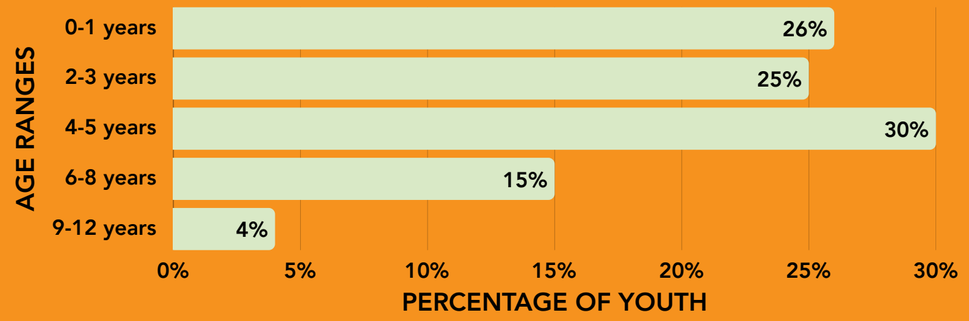






242 CHILDREN SERVED

AGE



FY26 DATA

STORIES OF IMPACT

Families who enroll in our child care centers can expect more than basic care—we focus on supporting each child's individual growth and development. With our Family Resource Center embedded directly in the classroom, we're able to identify and respond to children's needs in real time, right where they learn and play. This allows us to provide immediate, individualized support within the child care setting and extend that support beyond the classroom by connecting families to resources such as parenting education, creating a strong, consistent foundation for success.

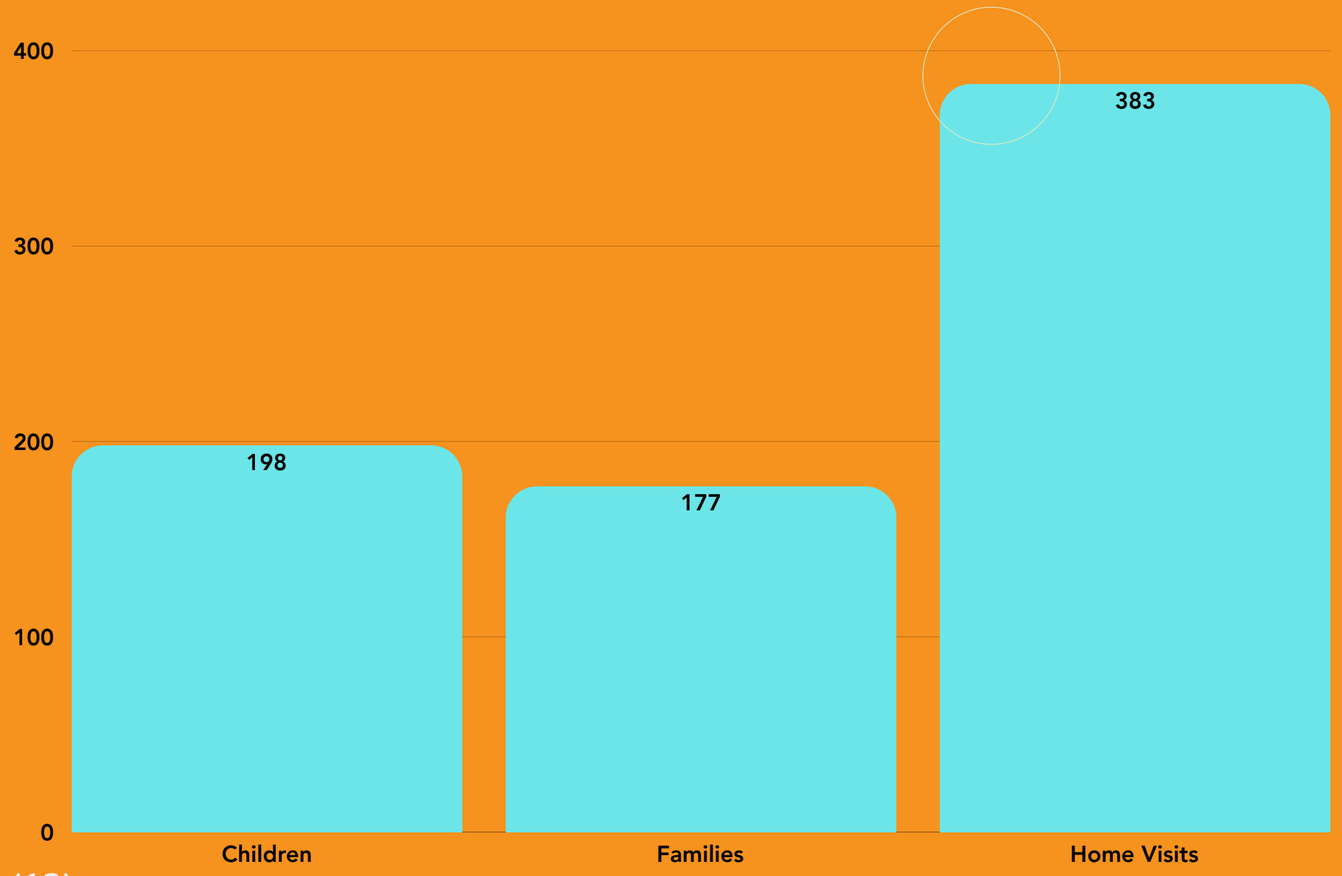


"As first-time parents to a tiny preemie baby girl, the thought of sending her to daycare was very nerve-wracking. She was sensitive and colicky, and sometimes had a hard time taking bottles. Crittenton Center helped ease many of our fears through the capable and nurturing care they showed her. The staff treated our daughter with such warmth and compassion, and the updates we received throughout the day gave us constant reassurance.

Today, our daughter Amelia is over a year old and thriving. As working parents, it can be difficult to trust someone else with your child's care, but Crittenton Center made that easier for our family. The staff is always welcoming, and over time we have built meaningful relationships with many of them. They genuinely care about the children in their care, and that dedication is reflected in the way our daughter has grown and flourished. We are grateful for the love, support, and exceptional care they have given our family." -Orange City Childcare Family

CHILD AND FAMILY DEVELOPMENT

FAMILY RESOURCE CENTER



(13)

FY26 DATA

PARENT/CAREGIVER WITH HIGH SCHOOL DIPLOMA/GED OR LOWER
(67.8%)

UNPARTNERED HOUSEHOLDS
(66.1%)

HOUSEHOLDS <125% POVERTY LEVEL
(84.2%)

HOUSEHOLDS <200% POVERTY LEVEL
(11.3%)



CHILD AND FAMILY DEVELOPMENT

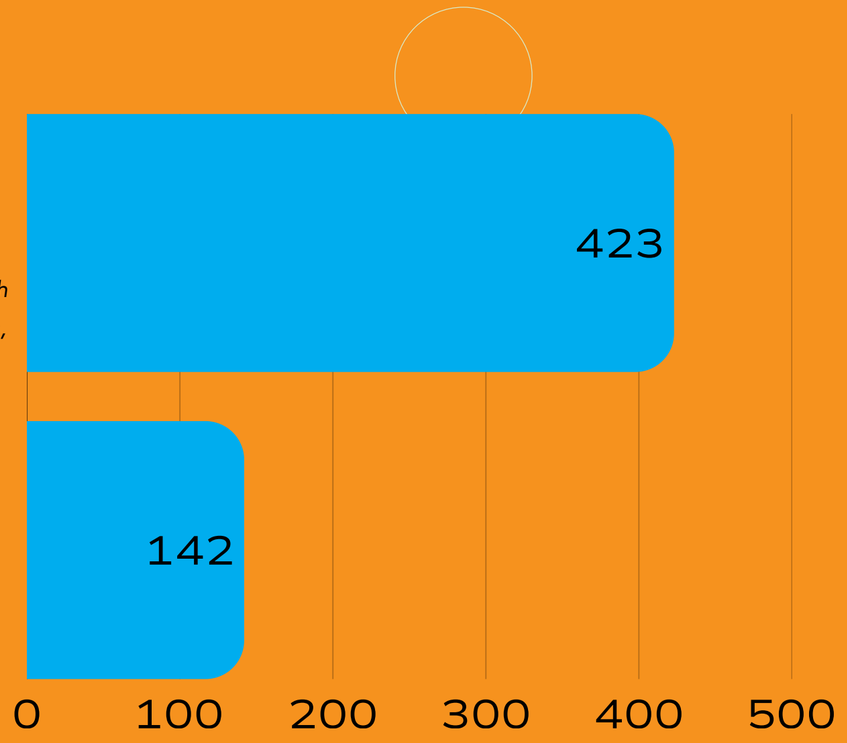
FAMILY RESOURCE CENTER

Resource Acquisition

Number of times we provided families with essentials such as diapers, wipes, carseats, and other essentials

Referrals

Number of times we referred families to community partners and supports.



A STORY OF SUCCESS

A father was referred to our program through his HHS case plan and initially felt he did not need parenting classes due to his degree in child psychology. As he participated, he became increasingly engaged, applying new strategies during visits with his children and recognizing practical insights he had not previously considered.

After completing his first parenting curriculum, he voluntarily enrolled in a second to continue building his skills. His commitment to learning and applying these skills has helped him progress to longer visits with his children and work toward overnight visitation.







CHILD WELFARE AND WELL-BEING

DIVISION

CHILD WELFARE AND WELL-BEING

TRANSITIONAL THERAPEUTIC HOME





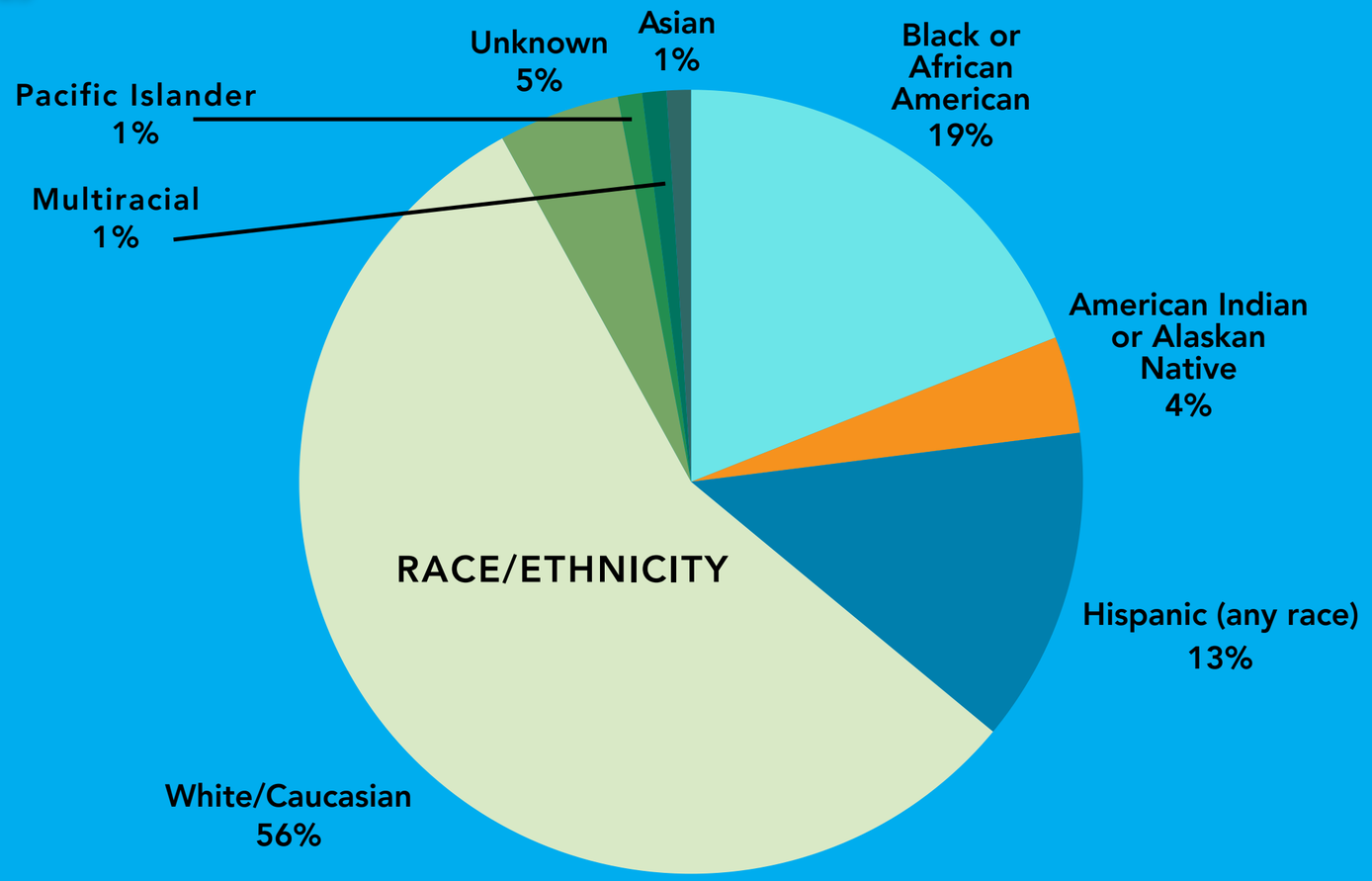
Provides emergency placement for infants through teenagers along with crisis intervention services, family visitation, aftercare case coordination, medical care, on-site education, and supportive services. The shelter serves children from across Iowa.

The target population for Crittenton Center's Transitional Therapeutic Home is any child aged 1 day – age 18 years old, who is in need of emergency placement because they can no longer remain in their home. These children may be brought in by the police or referred by HHS/JCS. The families of these children may also receive crisis intervention services.

CHILD WELFARE AND WELL-BEING

TRANSITIONAL THERAPEUTIC HOME

YOUTH SERVED 144



FY26 DATA





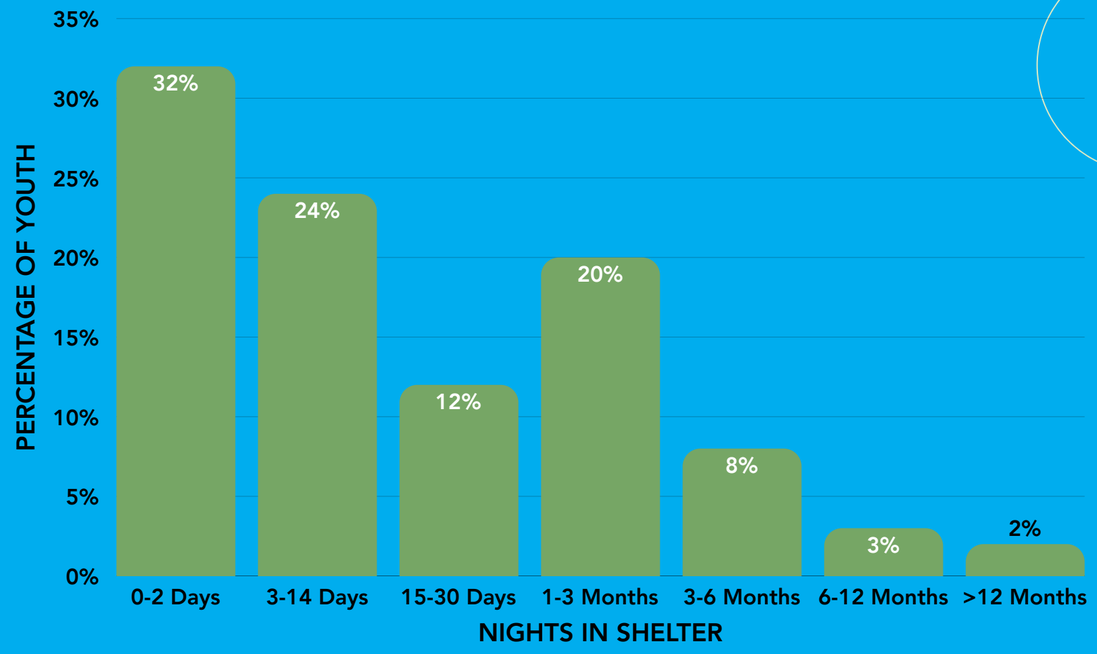


CHILD WELFARE AND WELL-BEING

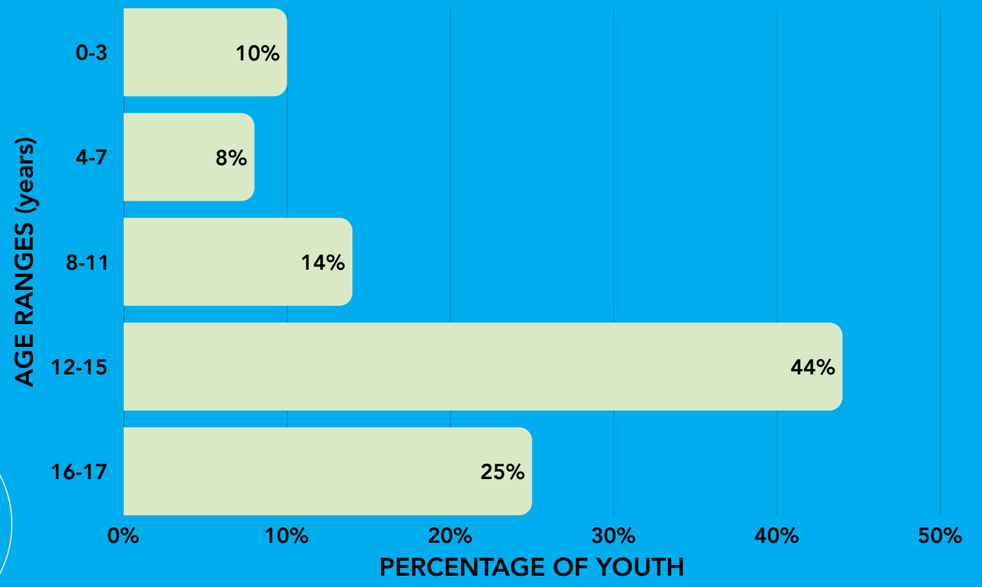
TRANSITIONAL THERAPEUTIC HOME

LENGTH OF STAY

RANGE: 1 DAY- 724 DAYS



AGE





FY26 DATA

CHILD WELFARE AND WELL-BEING

SUPERVISED APARTMENT LIVING

A foster care program in which young adults aged 16 ½ -21 live first in a cluster site and then independently in either a tiny home on Crittenton Campus or out in their own apartment in the community. While in the program, youth learn independent living skills such as budgeting, employment skills, and other valuable life skills needed to live successfully on their own. They receive a monthly stipend while in Supervised Apartment Living (SAL) and are encouraged to gain part-time employment while completing their high school education. School completion is one of the goals of the program, while receiving supportive services, to assist in gaining skills to achieve self-sufficiency.

The target population for Supervised Apartment Living is youth who are in need of independent living foster care. Those youth must be referred by HHS/JCS and must be capable of living independently.

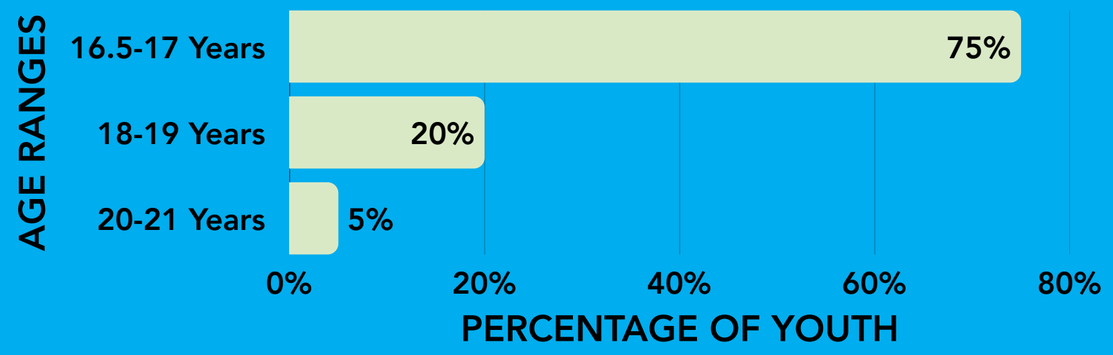


CHILD WELFARE AND WELL-BEING

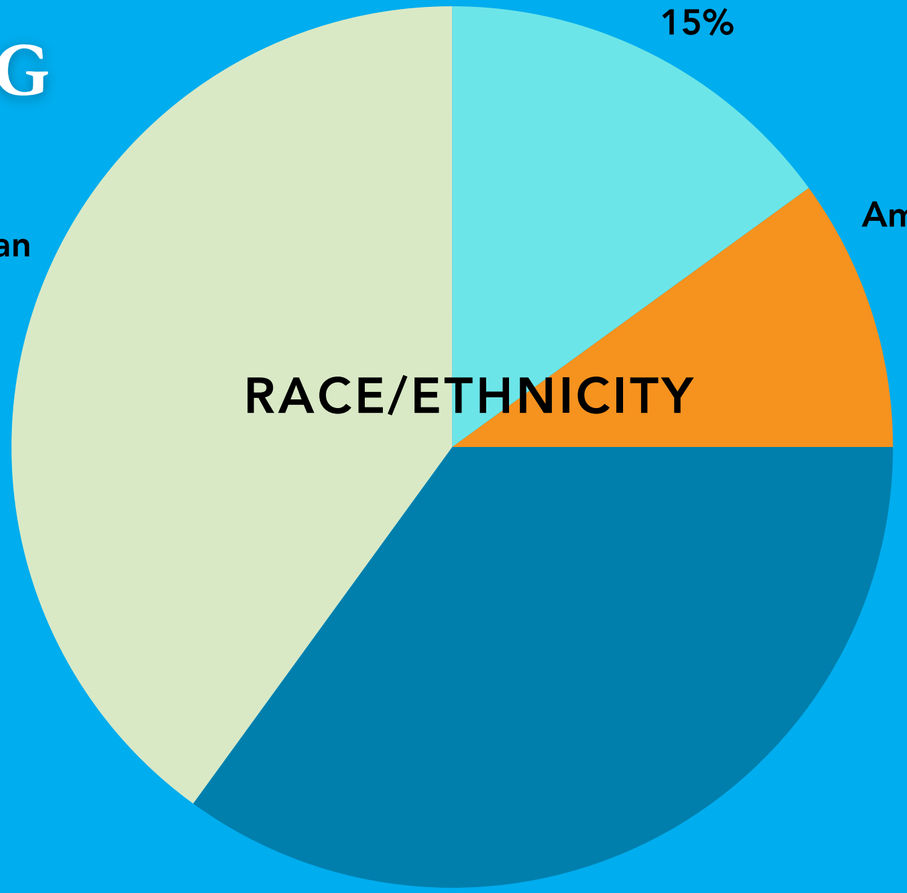
SUPERVISED APARTMENT LIVING

YOUTH SERVED 20

AGE



RACE/ETHNICITY

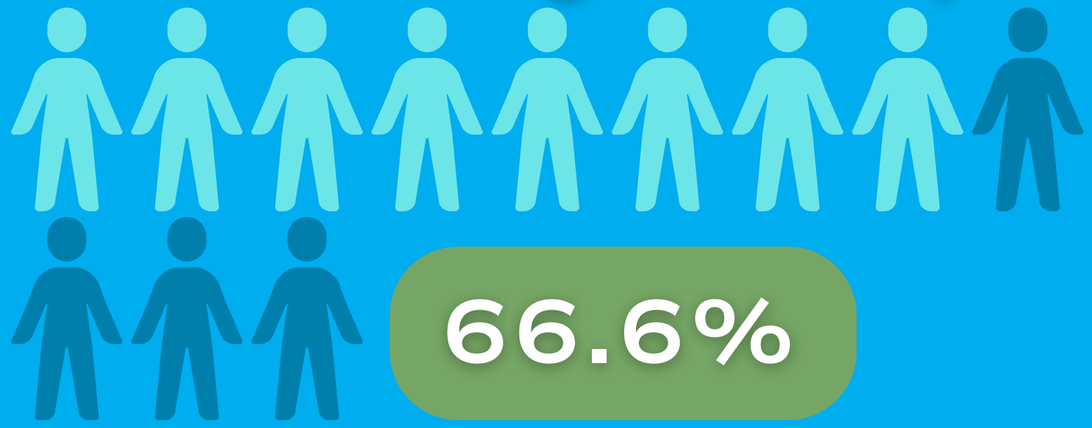


FY26 DATA

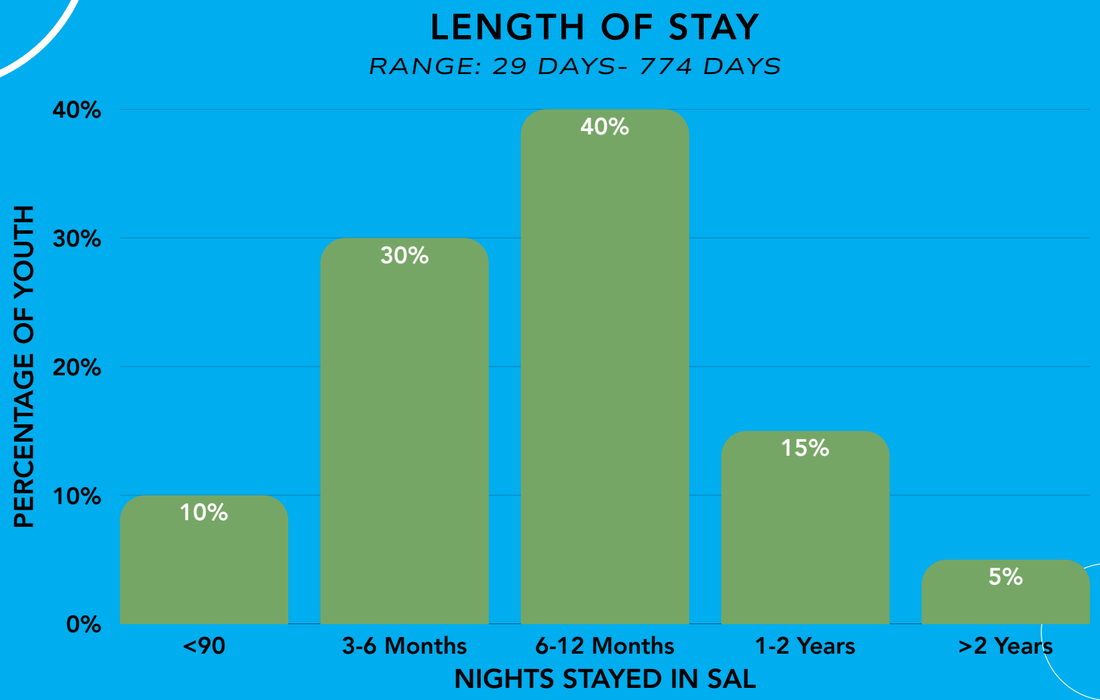
CHILD WELFARE AND WELL-BEING

SUPERVISED APARTMENT LIVING

Successful Program Completion



66.6%



A STORY OF SUCCESS

A young man, "Tommy", has been in and out of placements (relatives, foster homes, shelters, in-patient) over the past 10 or so years. As a now 17-year-old, he made his way to the Supervised Apartment Living program. With the help of staff and his caseworker, he resides in and maintains a tiny home, has obtained employment, and is working toward his HiSET. He continues to learn the skills necessary to become independent and grow in order to transition to his own apartment when he turns 18.

FY26 DATA

CAMPUS IMPROVEMENTS

SAFETY AND SECURITY





Our kids are our priority! This year saw improvements on our Child Welfare and Wellbeing Campus, including:

- **Fencing** around the perimeter of the campus to help keep our kids safe, prevent unauthorized visitors, and create a secure environment.
- **Gardens!** The kids helped choose, plant, tend, and now harvest flowers, fruits, and vegetables in several gardens across the property.
- **Kitchen appliance updates** including a new griddle range, deep freeze, and a variety of kitchen supplies and utensils.



MORE TO COME!

We look forward to our TTH remodel in FY2027 that will include an updated exterior, new windows and flooring, and new restroom and shower space

SPECIALIZED SERVICES

FEDERAL GRANT PROGRAMS

CHILD ABUSE PREVENTION

REGIONAL PARTNERSHIP GRANT (RPG)

Offer enhanced Trauma-Informed Care services to youth at the Transitional Therapeutic Home (TTH), youth emergency shelter through the implementation of evidence-based interventions, mental health and substance use counseling, therapeutic supervised visits, and assistance with referrals for follow-up care.

NUMBER SERVED

106	51
Youth Served	Cross-Site Evaluation



Therapeutic Supervised Visitation Room

SERVICES

THERAPEUTIC SUPERVISED VISITATION

ATTACHMENT, SELF-REGULATION, AND COMPETENCY (ARC)

TEACHING FAMILY MODEL

INTENSIVE CASE MANAGEMENT

THERAPIES ROOTED IN COGNITIVE BEHAVIORAL THERAPY

SCREENING AND ASSESSMENT

This publication is supported by the Children's Bureau (CB), Administration for Children and Families (ACF) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling $600,000 with 85% percentage funded by CB/ACF/HHS and $105,882 amount and 15% percentage funded by non-government source(s). The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, CB/ACF/HHS, or the U.S. Government. For more information, please visit https://www.acf.hhs.gov/administrative-andnational-policy-requirements#chapter-8
The project described was supported by Grant Number TI-23-005 from Substance Abuse Mental Health Services Administration . Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the [SAMHSA].
This publication is supported by Grant Number HHS-2024-ACF-ACYF-YO-0047 from the Family and Youth Services Bureau (FYSB), within the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.
This program is supported by Grant Number 90CY7689 from the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.

SPECIALIZED SERVICES

FEDERAL GRANT PROGRAMS

MENTAL HEALTH

Mental Health FIRST AID from NATIONAL COUNCIL FOR MENTAL WELLBEING

QPR INSTITUTE

MENTAL HEALTH AWARENESS TRAINING (MHAT)

- Equips community members and professionals to recognize and respond to youth mental health concerns.
- Offers Question, Persuade, Refer (QPR) suicide prevention training.
- Provides Youth Mental Health First Aid (YMHFA) to build confidence in supporting youth and connecting them with local resources.

NUMBER SERVED

92	83
YMHFA	QPR

24

INDIVIDUALS WERE REFERRED TO MENTAL HEALTH OR EMERGENCY SERVICES BY MHAT ATTENDEES

SAMHSA
Substance Abuse and Mental Health Services Administration

This publication is supported by the Children's Bureau (CB), Administration for Children and Families (ACF) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling $600,000 with 85% percentage funded by CB/ACF/HHS and $105,882 amount and 15% percentage funded by non-government source(s). The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, CB/ACF/HHS, or the U.S. Government. For more information, please visit https://www.acf.hhs.gov/administrative-andnational-policy-requirements#chapter-8
The project described was supported by Grant Number TI-23-005 from Substance Abuse Mental Health Services Administration . Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the [SAMHSA].
This publication is supported by Grant Number HHS-2024-ACF-ACYF-YO-0047 from the Family and Youth Services Bureau (FYSB), within the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.
This program is supported by Grant Number 90CY7689 from the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.

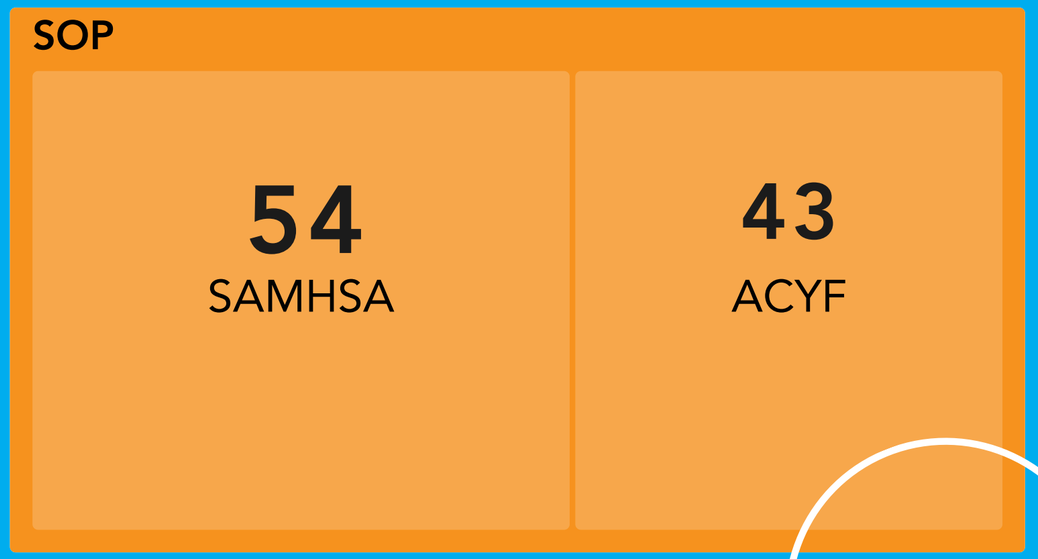
SPECIALIZED SERVICES

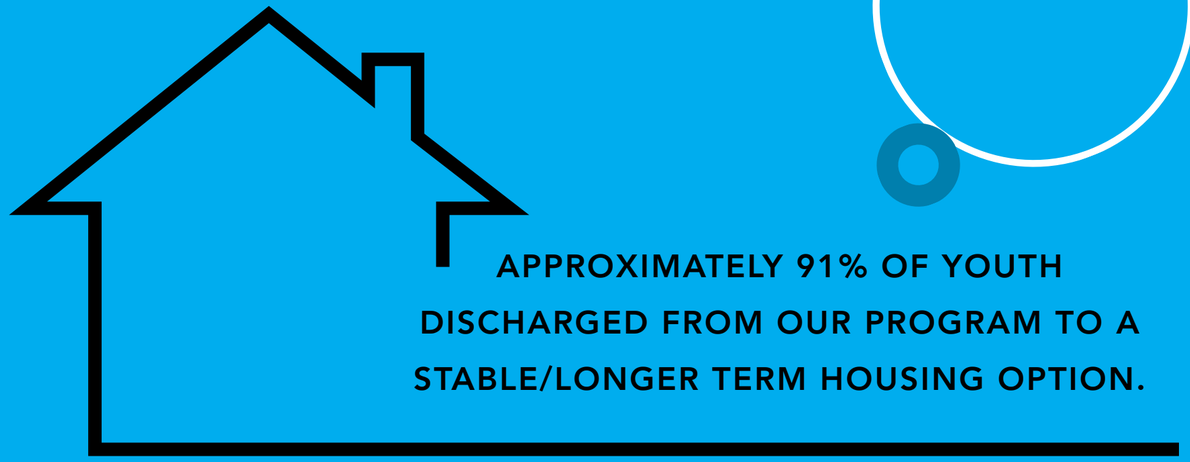
FEDERAL GRANT PROGRAMS

STREET OUTREACH

STREET OUTREACH PROGRAM (SOP)

- Connects runaway, homeless, and at-risk youth with outreach workers through relationship-based support.
- Helps youth transition from homelessness to safe, stable housing.
- Provides guidance, resources, and pathways toward long-term stability.
- **Estimated over 1,200 gateway supply items distributed to individuals**





APPROXIMATELY 91% OF YOUTH DISCHARGED FROM OUR PROGRAM TO A STABLE/LONGER TERM HOUSING OPTION.

SAMHSA Substance Abuse and Mental Health Services Administration

& ACF

This publication is supported by the Children's Bureau (CB), Administration for Children and Families (ACF) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling $600,000 with 85% percentage funded by CB/ACF/HHS and $105,882 amount and 15% percentage funded by non-government source(s). The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, CB/ACF/HHS, or the U.S. Government. For more information, please visit https://www.acf.hhs.gov/administrative-andnational-policy-requirements#chapter-8
The project described was supported by Grant Number TI-23-005 from Substance Abuse Mental Health Services Administration . Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the [SAMHSA].
This publication is supported by Grant Number HHS-2024-ACF-ACYF-YO-0047 from the Family and Youth Services Bureau (FYSB), within the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.
This program is supported by Grant Number 90CY7689 from the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.

SPECIALIZED SERVICES

FEDERAL GRANT PROGRAMS

STREET OUTREACH

TWO YOUTH SERVED IN FY26

BASIC CENTER PROGRAM (BCP)

AKA- "MOBILE MANSION"

- Our newest federally-funded program, BCP operates the Mobile Mansion (a mobile outreach unit), bringing outreach and support directly to runaway, homeless, and housing-insecure youth.
- Connects youth with safe shelter, basic needs, counseling, and supportive services.
- Builds trusting relationships that help youth move toward safety and stability.

COMING SOON!

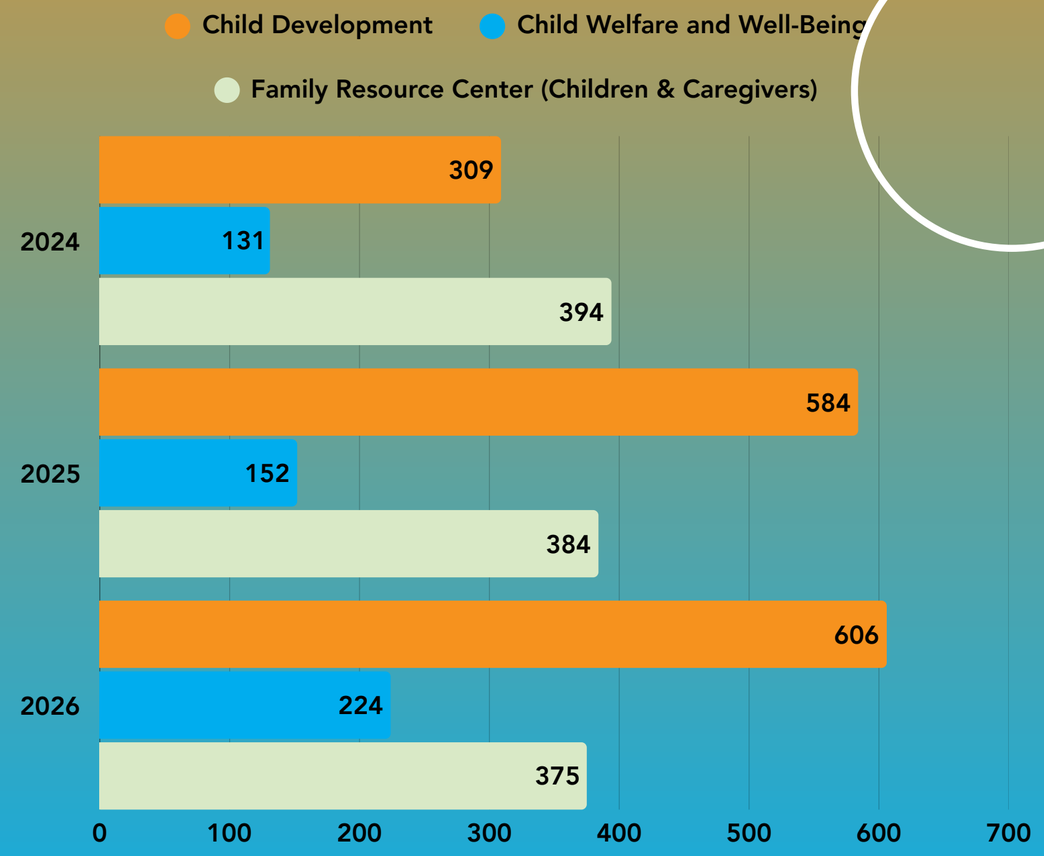


The Mobile Mansion will be hitting the streets in FY27!

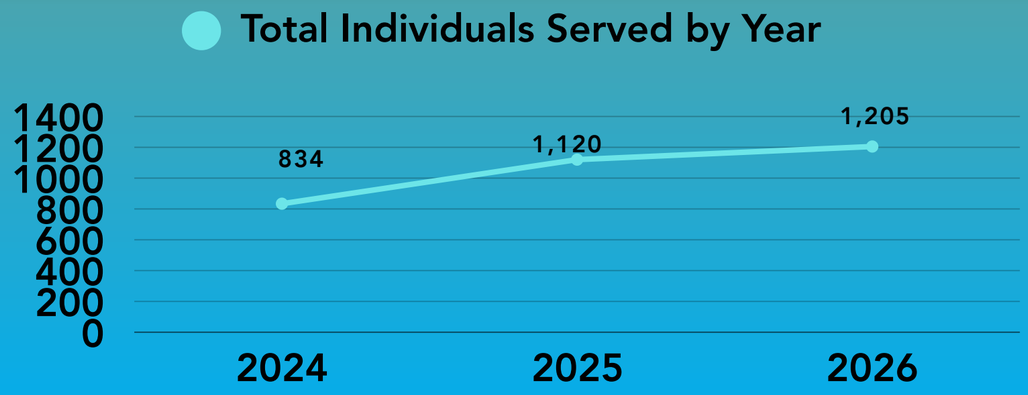
ACF

This publication is supported by the Children's Bureau (CB), Administration for Children and Families (ACF) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling $600,000 with 85% percentage funded by CB/ACF/HHS and $105,882 amount and 15% percentage funded by non-government source(s). The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, CB/ACF/HHS, or the U.S. Government. For more information, please visit https://www.acf.hhs.gov/administrative-andnational-policy-requirements#chapter-8
The project described was supported by Grant Number TI-23-005 from Substance Abuse Mental Health Services Administration . Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the [SAMHSA].
This publication is supported by Grant Number HHS-2024-ACF-ACYF-YO-0047 from the Family and Youth Services Bureau (FYSB), within the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.
This program is supported by Grant Number 90CY7689 from the Administration for Children and Families, a division of the U.S. Department of Health and Human Services. Neither the Administration for Children and Families nor any of its components operate, control, are responsible for, or necessarily endorse this publication. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the views of the Youth Services Bureau.

INDIVIDUALS SERVED





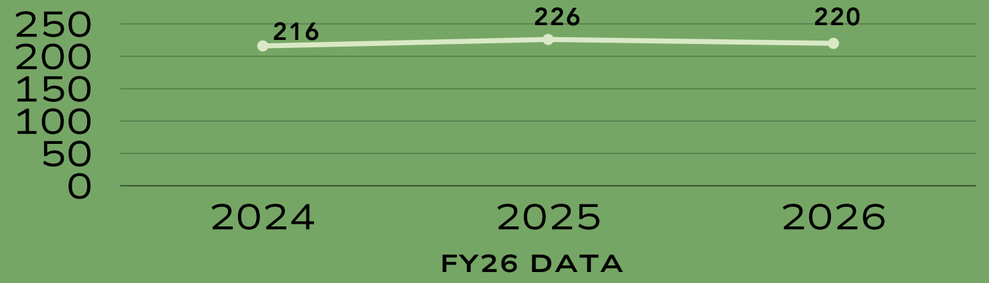


FY24-26 DATA

EMPLOYEE GROWTH



"Hi! I'm Cheyanne and I have been with the Crittenton Center for 3.5 years. Working at Crittenton has been amazing, they are very willing to work with you for everything and very helpful with any type of paperwork you may need for your child. To have my son in the same childcare as the one I work at makes me better knowing that he is safe and loved. It is easier to get him and go to appointments and then come back for the rest of the day."
- Cheyanne, current employee.



84% OF OUR STAFF RECOMMEND CRITTENTON CENTER AS A GREAT PLACE TO WORK!

BUILDING THE BENCH

32

STAFF WERE PROMOTED TO LEADERSHIP ROLES DURING FY26



ENHANCED EMPLOYEE ENGAGEMENT & TRAINING!

- Increased employee engagement through:
  - Graduation cards
  - Anniversaries and Birthday celebrations
  - Quarterly employee gifts
  - Employee milestone gifts
- Communication and Problem-Solving:
  - New communication boards at each site
  - HR office hours at each site
  - Increased frequency of Employee satisfaction surveys, transparency and efficiency when sharing results.
- Streamlined Training
  - Pre-recorded training modules
  - Expanded training resources (Teaching Family Model, Human Trafficking Awareness, Federal Grant Program knowledge, etc.)

BUDGET AND FINANCE

BUDGET

2024- $7,545,691

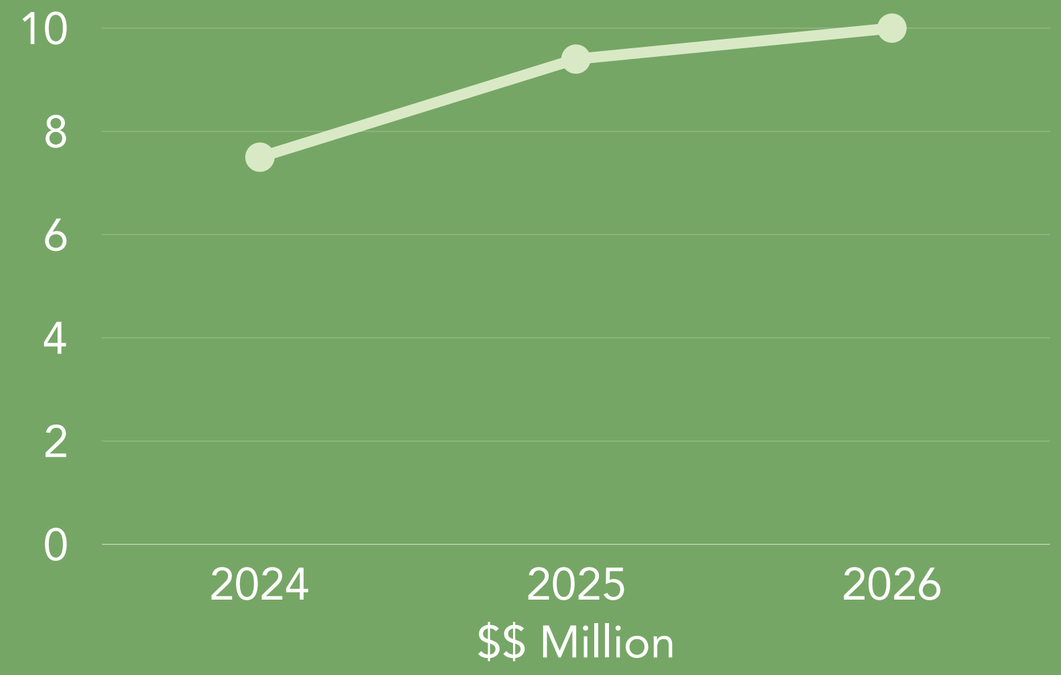
2025- $9,384,382

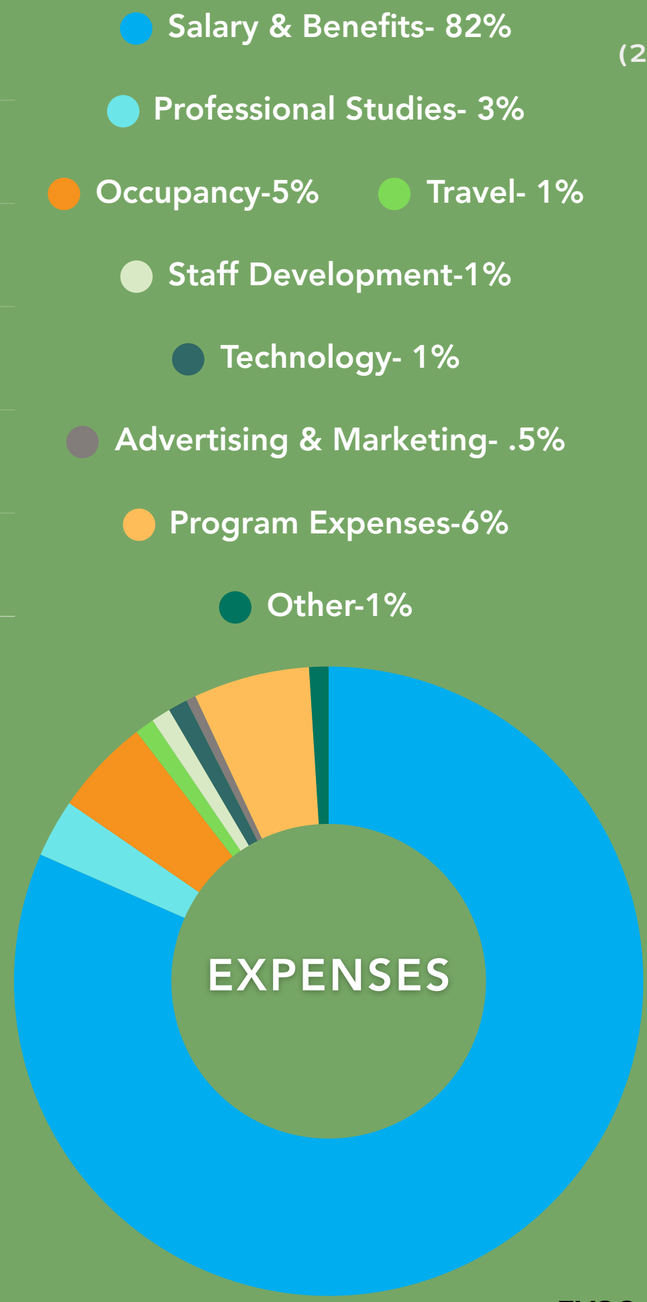
2026- $10,269,902

FISCAL YEAR

GROWTH CAME FROM:

- Expansion of Child Care
- Federal Grants
- Fundraising

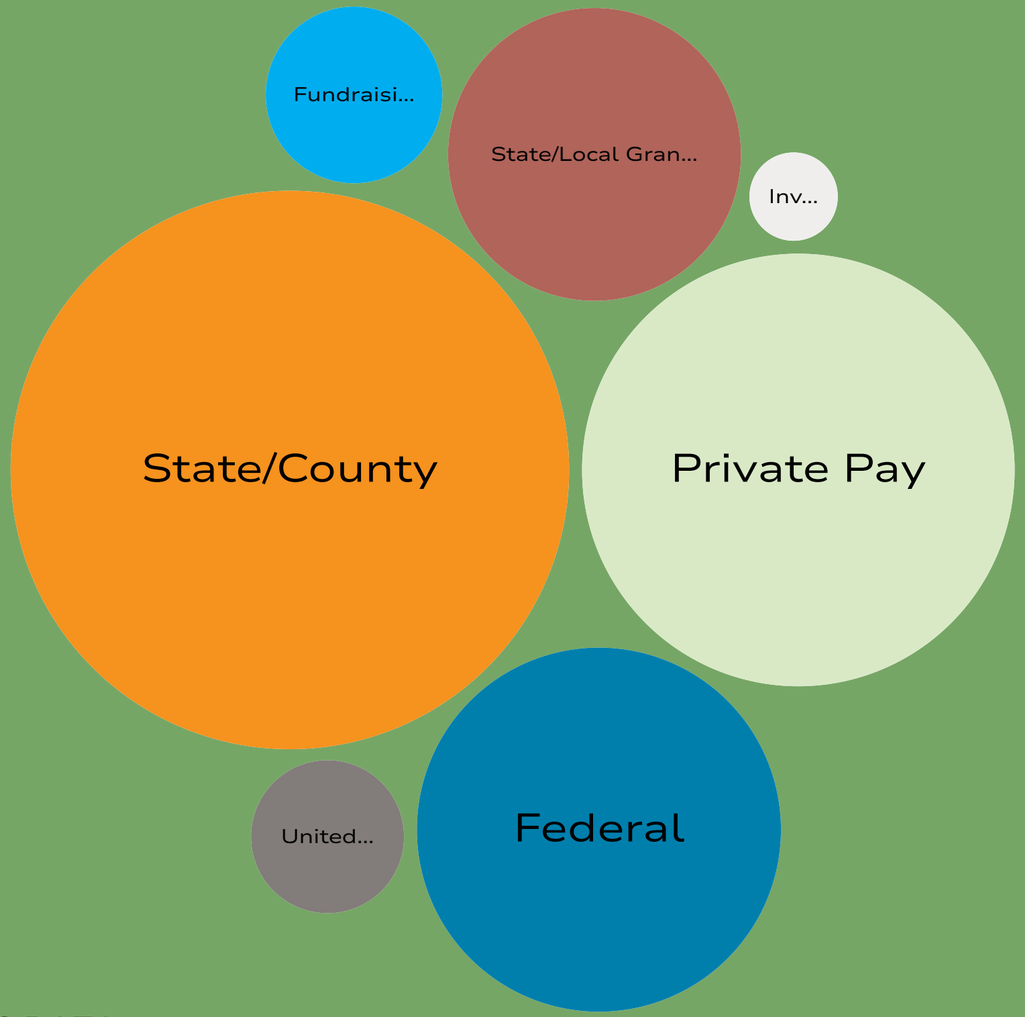




FY26 DATA

AGENCY FUNDING SOURCES

BY PERCENTAGE



- State/County: 40%
- Private Pay: 24%
- Federal: 17%
- State/Local Grants/Foundations: 11%
- Fundraising: 4%
- United Way: 3%
- Investments/Interest/Misc: 1%

FY26 DATA













2025-2026

PARTNERSHIPS









CRITTENTON CENTER BOARD OF DIRECTORS

ERIN BAIRD- VICE PRESIDENT
GAIL BERNSTEIN
JESSICA BOARD- SECRETARY
KASSIE GUEST
JEANIE HOHENSTEIN
KARRIE HRUSKA
PATRICE JOHNSON
PAM KAVANAUGH-EDWARDS
JEFF STANLEY- PRESIDENT
STEVE WEBNER
ANTHONY OSBORN
TERRIE RASHEED
DERIC REDMOND
ERIN SAUTTER- TREASURER
TINA STROUD
MARIA ZORILLA-RODRIGUEZ

COMMITTEES AND GROUPS

- USD AWOL
- BRIAR CLIFF WRESTLING
- ARVADA HEALTH
- MORNINGSIDE "INTO THE STREETS"
- UNITY CHRISTIAN HIGH SCHOOL
- NORTHWESTERN COLLEGE
- SUNNYBROOK MIDDLE SCHOOL GROUP
- SUNNYBROOK HIGH SCHOOL GROUP
- REDEEMER LUTHERAN
- ALLIED SOLUTIONS
- SANTA IN SIOUXLAND
- USD OFFICE OF SERVICE LEARNING
- SERGEANT BLUFF PD
- SIOUX CITY NEIGHBORHOOD SERVICES



OVER 200 VOLUNTEERS

OVER 1,400 HOURS DONATED!

DONATION OF TIME AND HEART

VOLUNTEERS AND BOARD OF DIRECTORS

FY26 DATA

LOOKING AHEAD

OPPORTUNITIES FOR GROWTH AND BETTERMENT

GOAL A: COMMUNITY ENGAGEMENT AND SUPPORT

- Increase Business, Community, Civic, and Faith-Based Relationships
- Hold Signature Fundraising Event/Fund Development
- Increase Donor and Volunteer Support
- Increase Community and Marketing Presence
- Recruit new Board Members



LOOKING AHEAD

OPPORTUNITIES FOR GROWTH AND BETTERMENT

GOAL B: CHILD WELFARE AND WELL-BEING DIVISION

- Apply for funding to assist with infrastructure and services
- Remodel of Transitional Therapeutic Home (TTH)
- Maintain/Secure HHS CWES/SAL Contracts



LOOKING AHEAD

OPPORTUNITIES FOR GROWTH AND BETTERMENT

GOAL C: CHILD AND FAMILY DEVELOPMENT DIVISION

- Relocate Stella East Child Care location
- Launch & Complete Capital Campaign
- Expand and Enhance Family Resource Center Services
- Open Child Development Center in Moville
- Premier Leader in Parent Support Services



LOOKING AHEAD

OPPORTUNITIES FOR GROWTH AND BETTERMENT

GOAL D: STRENGTHEN OVERALL ORGANIZATIONAL QUALITY, ACCOUNTABILITY, AND EFFECTIVENESS

- Employee Connection to the Mission
- COA Re-Accreditation




SPACE TO GROW.
HEART TO SERVE.
Crittenton
CENTER
LOOKING FORWARD TO
2027