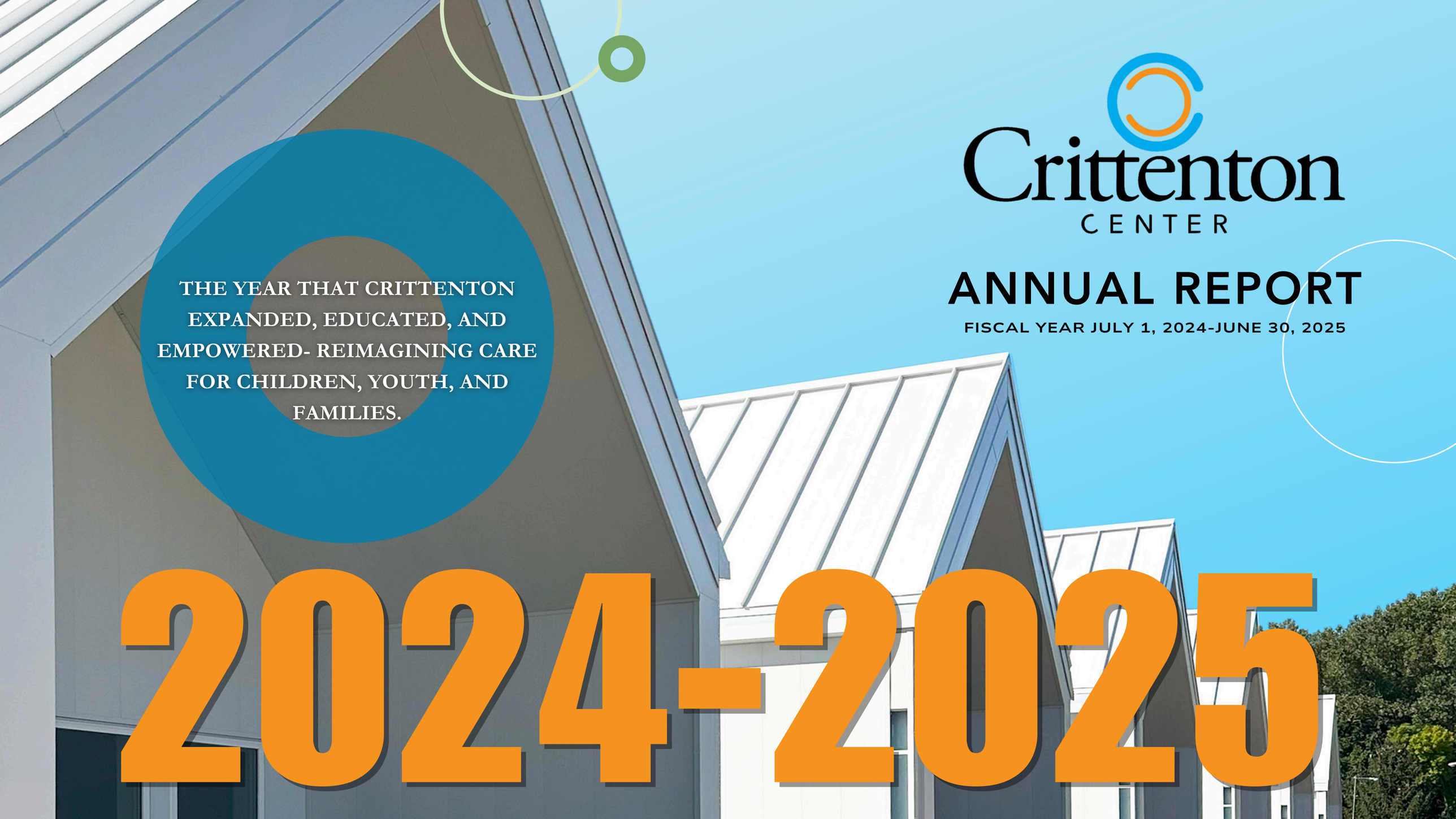


Crittenton CENTER

ANNUAL REPORT

FISCAL YEAR JULY 1, 2024-JUNE 30, 2025

THE YEAR THAT CRITTENTON EXPANDED, EDUCATED, AND EMPOWERED- REIMAGINING CARE FOR CHILDREN, YOUTH, AND FAMILIES.

2024-2025

A MESSAGE FROM THE CEO

Kim Scozza



Where did the time go? It's an expression we all use but when reflecting over this last year I can readily see where the time went. It went daily to living out our mission of Sheltering, Educating, and Empowering Children, Individuals and Families. This means sheltering 131 number of youth for a total of 13,329 nights. Providing childcare and preschool to 584 children across six locations in three counties. Providing resource acquisition (diapers, formula, car seats, etc), parenting education classes, and referral services (mental health, transportation, healthcare, etc) to 165 families through our Family Resource Center. It also meant starting an intensive street outreach program for youth and young adults up to age 26 who do not have safe housing and supports. All of these services are focused on our mission and are a large part of Crittenton's DNA. We have been so blessed to be able to walk alongside children and families, loving and caring for them, just as we are called to do every day.

While the work is never done as people will always need support and care, we have been immensely fortunate to have actively compassionate board members, energized volunteers, and dedicated employees. Here's to another great year in the history of Crittenton Center!

OUR MISSION

SHELTERING, EDUCATING, EMPOWERING CHILDREN, INDIVIDUALS AND FAMILIES

SERVICES

CHILD AND FAMILY DEVELOPMENT

- Child Care
- Preschool
- Before and After School Programs
- Family Resource Center
- Childcare Consulting

CHILD WELFARE AND WELL BEING

- Transitional Therapeutic Home
- Supervised Apartment Living
- Street Outreach Program

A YEAR OF FOCUS

and Vision







A LOOK BACK

ACCOMPLISHMENTS

- ✓ HIRING TWO THERAPISTS AT TRANSITIONAL THERAPEUTIC HOME
- ✓ FAMILY RESOURCE CENTER RECEIVES ACCREDITATION
- ✓ 130TH CELEBRATION- *130 STORIES FOR 130 YEARS*
- ✓ WINDS OF HOPE ART DISPLAY
- ✓ LAUNCHED YOUTH STEERING COMMITTEE
- ✓ ADVOCACY AT THE CAPITOL
- ✓ THIRD ANNUAL BREAKFAST BY THE BRIDGE/SIOUXLAND DIGS KIDS
- ✓ GRAND OPENING OF TINY HOMES
- ✓ LAUNCHED CRITTENTON CENTER CONSULTING
- ✓ BEGAN PROVIDING CHILD CARE & PRESCHOOL IN ORANGE CITY
- ✓ BEGAN STREET OUTREACH PROGRAMMING
- ✓ RECEIVED NEW VAN FROM VARIETY- THE CHILDREN'S CHARITY OF IOWA



CHILD AND FAMILY DEVELOPMENT

DIVISION

CHILD AND FAMILY DEVELOPMENT

OVERALL CHILDREN SERVED IN CHILD CARE & PRESCHOOL



FY25 DATA

CHILD AND FAMILY DEVELOPMENT

SIOUX CITY





FY25 DATA





CHILD AND FAMILY DEVELOPMENT

LE MARS

165 CHILDREN SERVED

FY25 DATA

CHILD AND FAMILY DEVELOPMENT

ORANGE CITY





198 CHILDREN SERVED



CRITTENTON CENTER BEGAN PRESCHOOL AND CHILD CARE SERVICES IN ORANGE CITY IN SEPTEMBER OF 2024.

STORIES OF IMPACT

Families who enroll in our child care centers can expect more than basic care—we focus on supporting each child's individual growth and development. With our Family Resource Center embedded directly in the classroom, we're able to identify and respond to children's needs in real time, right where they learn and play. This allows us to provide immediate, individualized support within the child care setting and extend that support beyond the classroom by connecting families to resources such as parenting education, creating a strong, consistent foundation for success.



"I would say the Crittenton Center has really helped me as a single mom. The classes helped me learn more about parenting and different resources that are out there for families. They also supported me with Layzon at school. When we went to the IEP meeting, having someone there with me made me feel more confident and helped me understand everything better. It felt good knowing I wasn't alone and that someone was there to support me and advocate for my child. The Crittenton center has been a big help for me and my family." **-Nia, Parent**

"Two children recently enrolled in our center, and we were able to accommodate their single mother's early work schedule to ensure consistent child care. Shortly after, she shared concerns about her children's behavior and her challenges navigating parenting with limited support. We reassured her that both she and her children are supported in our program and connected her to parenting education through our Family Resource Center. While continuing to support her children within the classroom, we also provided one-on-one parenting sessions, resulting in noticeable improvements in the children's behavior. After completing six sessions, the mother has chosen to continue, showing a strong commitment to strengthening her parenting skills and supporting her children's success." **-Elizabeth Strawn, Family Support Professional**



CHILD AND FAMILY DEVELOPMENT

FAMILY RESOURCE CENTER



SINGLE PARENT HOUSEHOLDS
55%

PARENT WITH HIGH SCHOOL DIPLOMA
34%

HOUSEHOLDS <125% POVERTY LEVEL
87%

HOUSEHOLDS <200% POVERTY LEVEL
96%

A STORY OF SUCCESS

The Spring 2025 LENA Start session in Sioux City wrapped up with strong results in early language development and family engagement. Over 10 weeks, five families completed the program—achieving a 100% graduation rate. Families saw notable gains in their home language environments, including a 32-point average increase in adult words and a rise in conversational turns. Those who began below average made even greater progress.

Children made meaningful developmental strides as well, gaining more than one month of language growth for each month in the program. Additionally, 80% of families reported increased parenting confidence, improved understanding of child development, and greater optimism about their children's academic future. These outcomes highlight LENA Start as an impactful, data-driven approach to strengthening early learning at home and in the community.



FY25 DATA



CHILD WELFARE AND WELL-BEING

DIVISION

CHILD WELFARE AND WELL-BEING

TRANSITIONAL THERAPEUTIC HOME



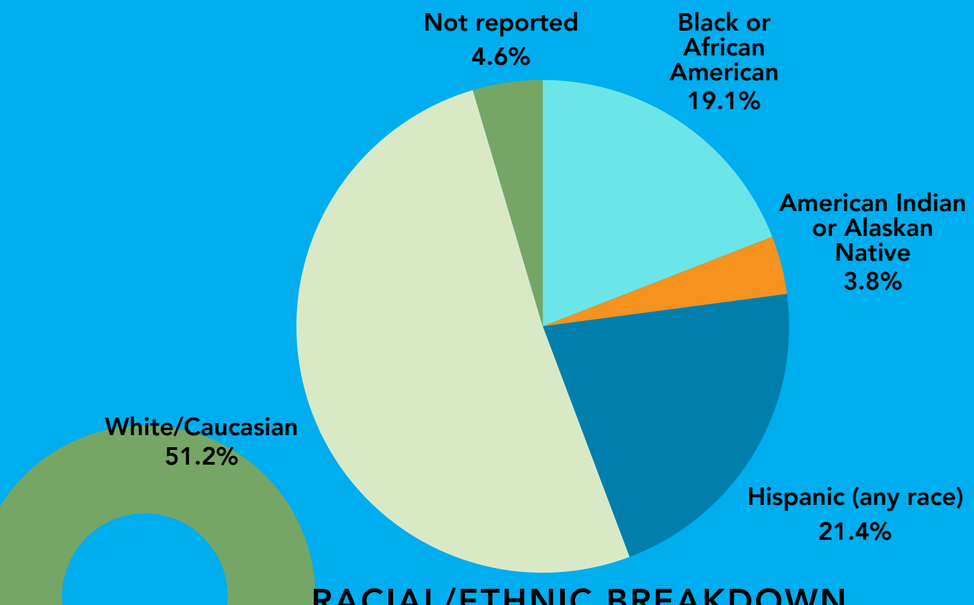
Provides emergency placement for infants through teenagers along with crisis intervention services, family visitation, aftercare case coordination, medical care, on-site education, and supportive services. The shelter serves children from Iowa.

The target population for Crittenton Center's Transitional Therapeutic Home is any child aged 1 day – age 18 years old, who is in need of emergency placement because they can no longer remain in their home. These children may be brought in by the police or referred by HHS/JCS. The families of these children may also receive crisis intervention services.

CHILD WELFARE AND WELL-BEING

TRANSITIONAL THERAPEUTIC HOME

YOUTH SERVED	131
AVERAGE AGE	13
AVERAGE STAY	60.8 DAYS



RACIAL/ETHNIC BREAKDOWN

FY25 DATA

FAMILY FINDING AND CONNECTION PILOT

THE ISSUE:

- Youth who have remained in shelter care for an extended period of time and are experiencing difficulties locating permanent and stable placements.

THE PLAN:

- To identify and locate relatives or other significant connections who may offer support and permanency for these youth; Target Number: 5 identified youth; 3 served.
- Services will be provided to identified children and their families to facilitate reunification, familial bonds, and ensure stability.

PROGRESS TO DATE:

- MOUs have been signed by Iowa Health and Human Services and Four Oaks
- Hired a Child and Family Connection Specialist to lead this pilot
- Two children have been identified; one of which was served.









CHILD WELFARE AND WELL-BEING

SUPERVISED APARTMENT LIVING

A foster care program in which young adults aged 16 ½ -21 live first in a cluster site and then independently in either a tiny home on Crittenton Campus or out in their own apartment in the community. While in the program, youth learn independent living skills such as budgeting, employment skills, and other valuable life skills needed to live successfully on their own. They receive a monthly stipend while in Supervised Apartment Living (SAL) and are encouraged to gain part-time employment while completing their high school education. School completion is one of the goals of the program, while receiving supportive services, to assist in gaining skills to achieve self-sufficiency.

The target population for Supervised Apartment Living is youth who are in need of independent living foster care. Those youth must be referred by HHS/JCS and must be capable of living independently.



CHILD WELFARE AND WELL-BEING

SUPERVISED APARTMENT LIVING

A STORY OF SUCCESS

"I am thankful for the SAL program and all it has to offer. I've been through a lot including living in homeless shelters, foster homes, with relatives, and in treatment. I'm thankful for the opportunity to be in SAL, learn independent skills, and grow as an individual. I enjoy living in a Tiny Home and having a space to call my own. I have a job and will be working toward my HiSET."

- Current SAL Client

Percentage of Program Completion



YOUTH SERVED	21
AVERAGE AGE	18
AVERAGE STAY	339 DAYS

FY25 DATA

CHILD WELFARE AND WELL-BEING

SUPERVISED APARTMENT LIVING

TINY HOMES

The Tiny Homes project grew out of a passion to better support youth that are aging out of foster care at 18 years old and are at great risk of homelessness. The goal is to give them a safe and welcoming place they can be proud to call home while they continue to grow in their independent living skills. Thanks to the expert architectural design crafted by PLaN Architecture- the Tiny Homes received TWO awards from the American Institute of Architects- Iowa Chapter- ***The Impact Award & The Excellence in Design Award.*** All of our Tiny Homes are currently occupied.

TAKE A VIRTUAL TOUR



Scan me

Excellence in Design Award

American Institute of Architects-Iowa, 2025

Crittenton Tiny Homes



SPECIALIZED SERVICES

FEDERAL GRANT PROGRAMS

STREET OUTREACH PROGRAM (ACF/SAMHSA)

The Street Outreach Program (SOP) supports youth in transitioning from homelessness to safe, stable housing. Through meaningful relationships, outreach workers connect with runaway and at-risk youth to provide guidance, support, and pathways to stability.

MENTAL HEALTH AWARENESS TRAINING (SAMHSA)

MHAT aims to train providers and individuals in our communities to recognize and respond to youth mental health crises. We offer QPR (Question, Persuade, Refer) suicide prevention training and Youth Mental Health First Aid (YMHFA) to help community members safely de-escalate situations and connect youth to local resources.

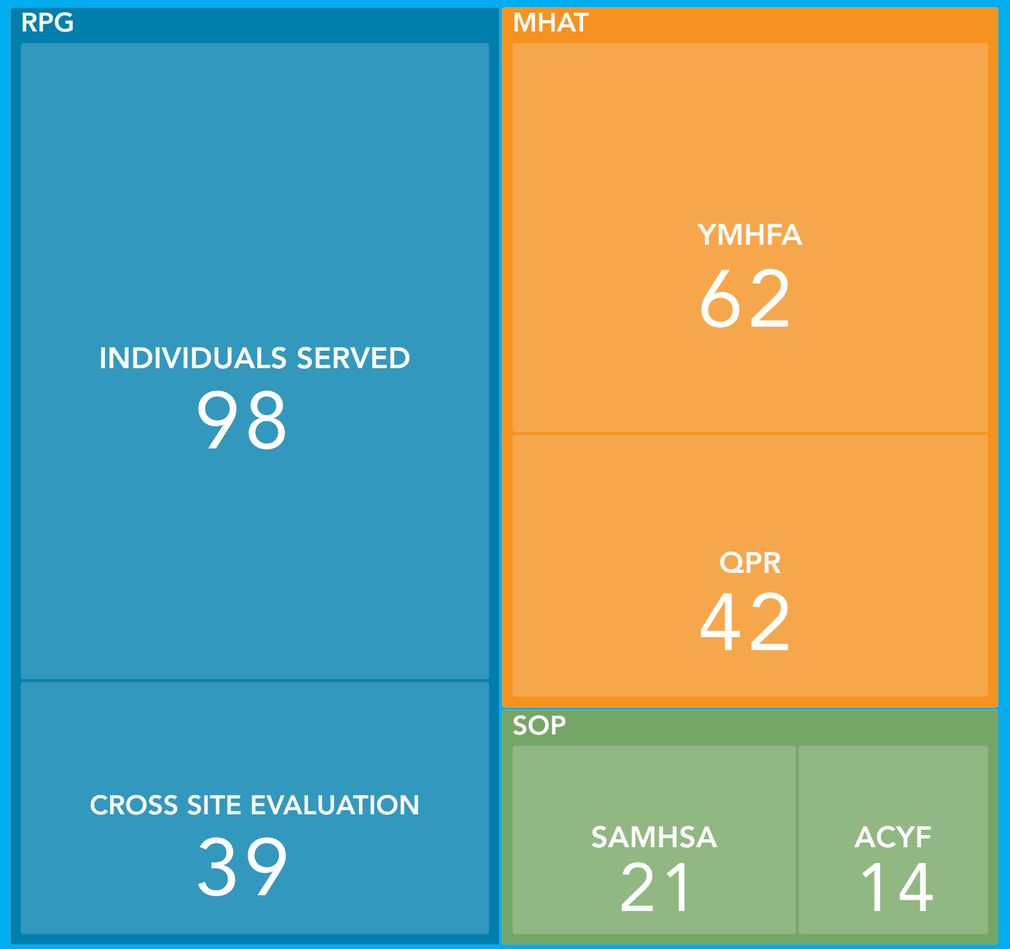
REGIONAL PARTNERSHIP GRANT (CB)

This project provides enhanced supervised contact for youth in emergency shelter care by supporting therapeutic family visits and strengthening connections with biological family, fictive kin, and foster families. Services include mental health and substance use counseling, psychiatric care and medication management, care coordination, and ongoing referral and follow-up support.

ACF SAMHSA Substance Abuse and Mental Health Services Administration

Children's Bureau RPG Regional Partnership Grants

FY25 DATA

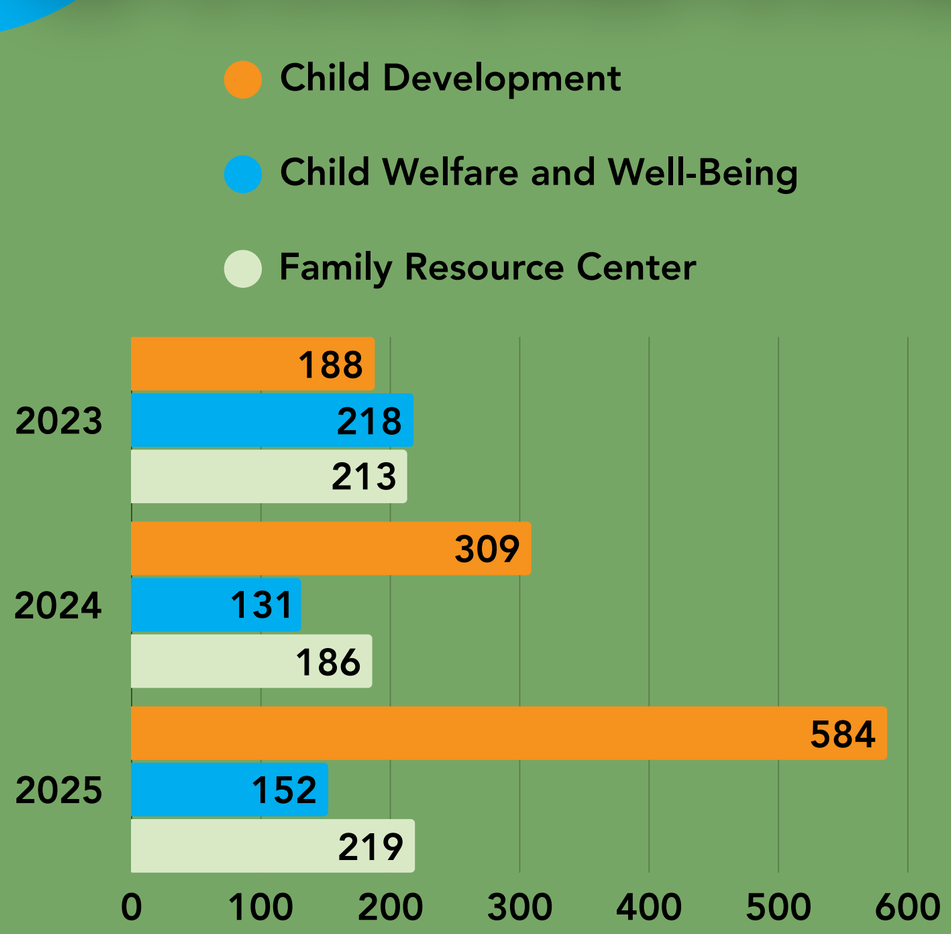


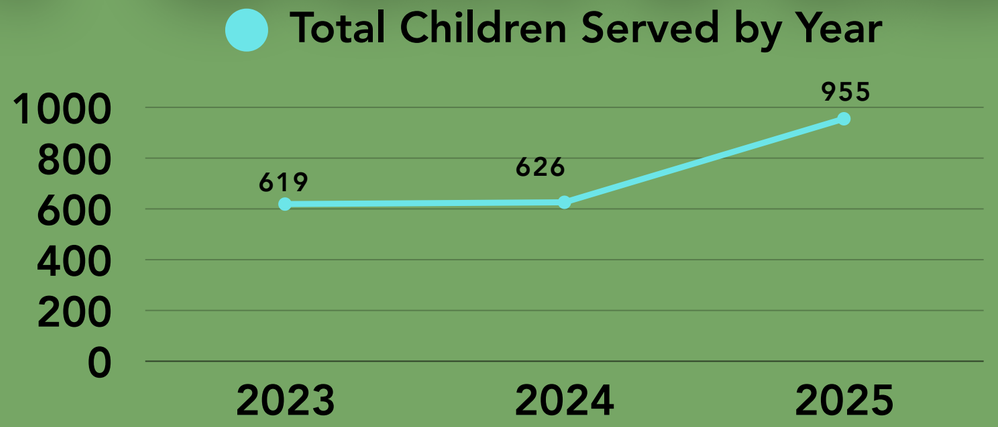
This publication is supported by the Children's Bureau (CB), Administration for Children and Families (ACF) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling $600,000 with 85% percentage funded by CB/ACF/HHS and $105,882 amount and 15% percentage funded by non-government source(s). The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, CB/ACF/HHS, or the U.S. Government. For more information, please visit https://www.acf.hhs.gov/administrative-andnational-policy-requirements#chapter-8

The project described was supported by Grant Number TI-23-005 from Substance Abuse Mental Health Services Administration . its contents are solely the responsibility of the authors and do not necessarily represent the official views of the [SAMHSA].

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CHILDREN SERVED



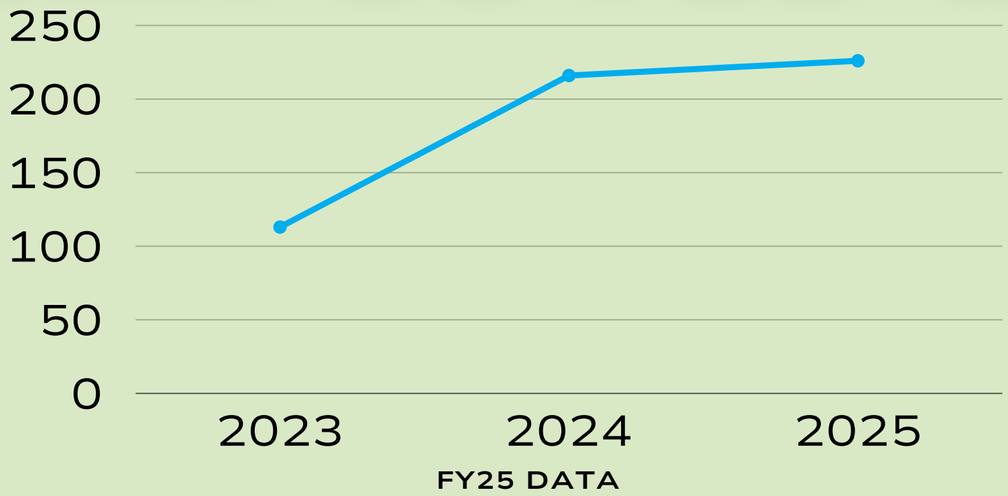




FY23-25 DATA

EMPLOYEE GROWTH





FY25 DATA

FROM A RECENT EMPLOYEE SATISFACTION SURVEY, 85% OF OUR STAFF RECOMMEND CRITTENTON CENTER AS A GREAT PLACE TO WORK!

"Working at Crittenton Center has been an incredibly rewarding experience. Every day, I feel like I'm making a real difference in the lives of children and families. The team here is supportive, passionate, and truly committed to our mission. I'm proud to be part of an organization that values compassion, growth, and community impact."

-Crittenton Center Employee

ENHANCED EMPLOYEE ENGAGEMENT AND TRAINING!

- We hired TWO new HR Staff!
- Re-structured a new Agency-wide Onboarding Plan
- Launched Leadership Development Training
- Heavy Engagement with the United Way Campaign (*with Raffle Prizes!*)
- Centralized all Performance Reviews making it more interactive and easier to set goals!
- Monthly appreciation baskets for staff
- 3.87% Average Monthly Turnover



BUDGET AND FINANCE

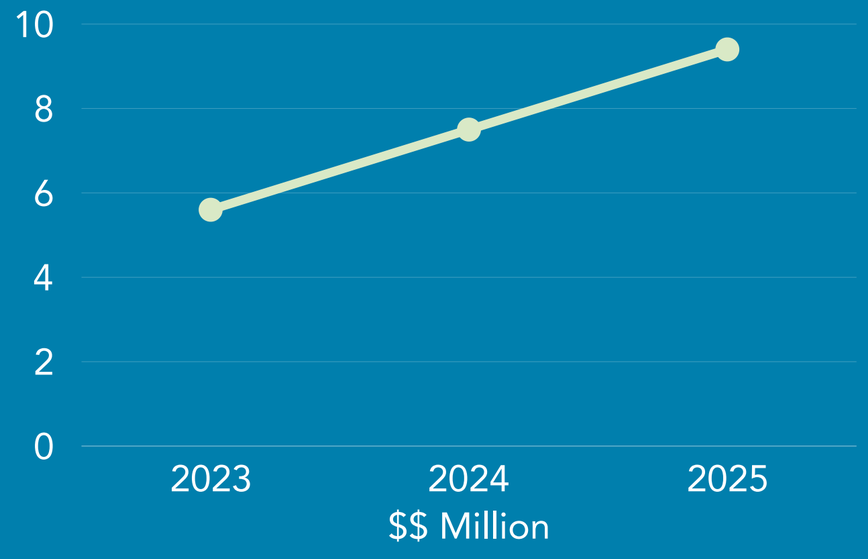
BUDGET

2023- $5,697,953

2024- $7,545,691

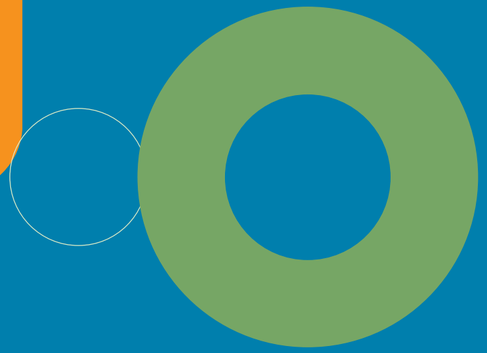
2025- $9,384,382

FISCAL YEAR



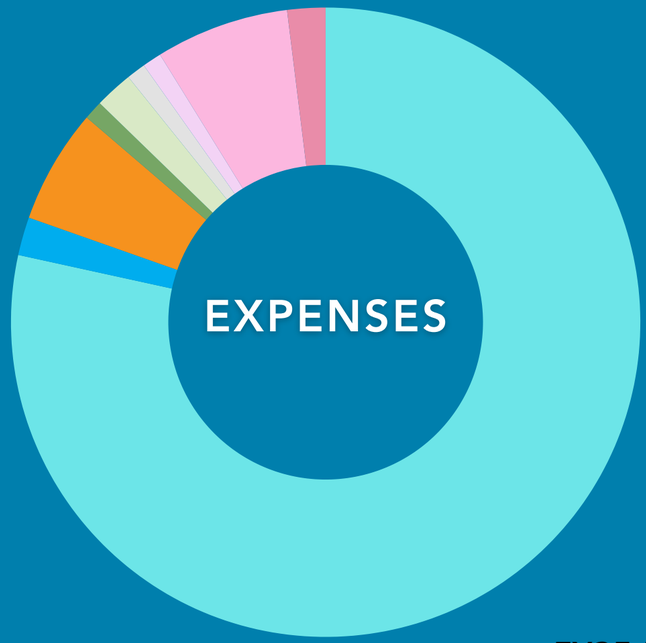
GROWTH CAME FROM:

- Expansion of Child Care
- Federal Grants
- Fundraising



(23)

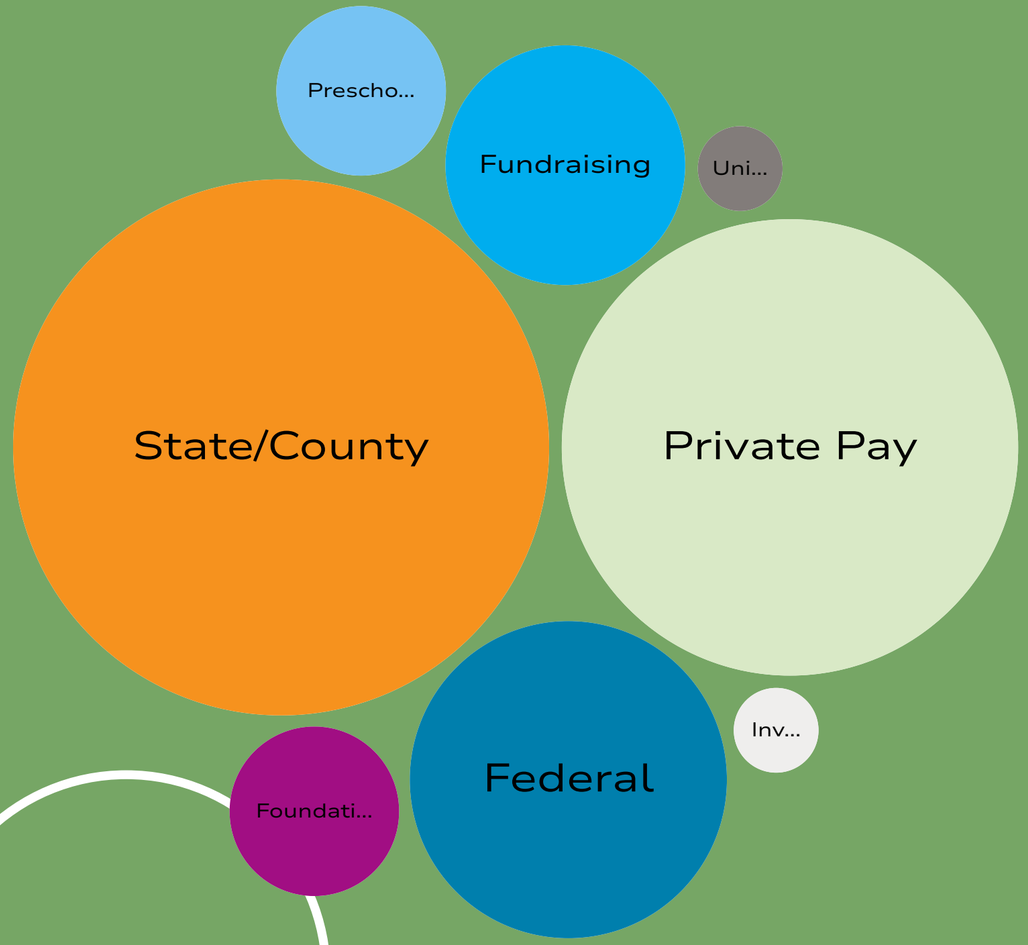
- Salary and Benefits- 79%
- Professional Services- 2%
- Occupancy-6%
- Travel- 1%
- Recruitment and Retention- 2%
- Technology- 1%
- Advertising and Marketing- 1%
- Program Expenses- 6%
- Other Expenses- 2%



FY25 DATA

AGENCY FUNDING SOURCES

BY PERCENTAGE



- State/County: 40%
- Private Pay: 29%
- Federal: 14%
- Fundraising: 8%
- Pre-School Initiative: 4%
- Foundation/Regional Grants: 4%
- Investments/Interest/Misc: 1%
- United Way: 1%

FY25 DATA

















2024-2025

PARTNERSHIPS





















CRITTENTON CENTER BOARD OF DIRECTORS

ERIN BAIRD- VICE PRESIDENT
GAIL BERNSTEIN
JESSICA BOARD- SECRETARY
KASSIE GUEST
JEANIE HOHENSTEIN
PATRICE JOHNSON
PAM KAVANAUGH-EDWARDS
JEFF STANLEY- PRESIDENT
STEVE WEBNER
MARIA ZORILLA-RODRIGUEZ
ANTHONY OSBORN
ERIN SAUTTER- TREASURER
TERRIE RASHEED
DERIC REDMOND
TINA STROUD- TREASURER
KARRIE HRUSKA

COMMITTEES AND GROUPS

- BRIAR CLIFF EDUCATION DEP'T.
- USD- OFFICE OF STUDENT LEARNING
- USD- AWOL/NYCE GROUP
- UNITY CHRISTIAN HIGH SCHOOL
- BRIAR CLIFF WRESTLING TEAM
- MORNINGSIDE "INTO THE STREETS"
- SUNNYBROOK YOUTH GROUP
- WELLPOINT
- THOMPSON SOLUTIONS
- SANTA IN SIOUXLAND
- 130TH CELEBRATION COMMITTEE
- GOVERNING BOARD



OVER 1,400 HOURS DONATED!

DONATION OF TIME AND HEART

VOLUNTEERS AND BOARD OF DIRECTORS

FY25 DATA

LOOKING AHEAD

OPPORTUNITIES FOR GROWTH AND BETTERMENT

- Increase Business, Community, Civic, and Faith-Based Relationships
- Hold Signature Fundraising Event
- Increase Donor Support and Engagement
- Increase Community and Marketing Presence
- Recruit new Board Members
- Expand Endowment and Opportunity Funds
- Apply for funding to assist with infrastructure and services
- Remodel of Transitional Therapeutic Home (TTH)
- Relocate Stella East Child Care location and Administrative Offices to reduce occupancy costs
- Enhance and expand partnerships for child care



BUILDING STRONGER FOUNDATIONS IN 2026



Crittenton
CENTER